

**AREA SCORECARD FQ4 2017-18**

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**1 Background**

- 1.1 This paper presents the Area Report and Scorecard for Financial Quarter 4 2017-18 (January-March 2018).
- 1.2 The Report and supporting Scorecard incorporate the requested and agreed performance measures.
- 1.3 Arising from the last Area Committee meeting (6 March 2018) were two requests.
- 1) An additional performance measure that provides Parking Penalty Notices.
  - 2) A request that Teacher absences are broken down into two sub-areas: Bute and Cowal separately.

The Parking Penalty Notices have been added to the Scorecard and commentary is provided for FQ4. There are no Targets set for Parking Penalty Notices, therefore the data provided should be viewed as a reflection of activity and interest, but not performance.

With regards to Teacher absence, the lowest level that can currently be publically reported is at Area Administration level. However, should this position change and the opportunity to present the data in the two sub-areas the Area Committee will be notified and the option to include explored.

- 1.4 Work has been ongoing with Roads and Amenity to identify the most helpful and consistent way to present the Recycling of Waste information.

Waste disposal is dealt with by 3 separate models across the council as follows:-

- Island sites: e.g. Mull and Islay which are operated directly by the council
- Shanks: A 25 year (2001 – 2026) Waste PPP contract which covers the rest of Argyll and Bute with the exception of Helensburgh and Lomond
- Helensburgh and Lomond: where waste is disposed of at sites outside of Argyll and Bute.

As the 3 models are not a straight fit with the councils 4 administration areas it is proposed to report the following waste information to all 4 Area Committees each quarter:-

- A&B Wide - Percentage of Waste Recycled, Composted and Recovered (This measure is in the Service Plan and Service Scorecard)
- Islands - Percentage of Waste Recycled, Composted and Recovered
- Shanks - Percentage of Waste Recycled, Composted and Recovered
- H&L - Percentage of Waste Recycled, Composted and Recovered

This will provide an overview of performance and assist with comparisons between the 3 waste management areas and council-wide performance on a consistent and clear basis.

The use of Percentage for illustrating performance is in line with National policy decisions, guidance and regulations. It is therefore recommended that only Percentage measures are illustrated and reported on, rather than Tonnes.

A report which details the Council's recycling and landfill diversion performance along with national policy, targets and regulations which are likely to impact on future performance was recently submitted to the Environment, Development and Infrastructure Committee on March 8 2018. The report can be found on the website [here](#).

If further or more detailed information is required the responsible officer named in the Area Performance Report should be the first point of contact and can provide further information.

For the purposes of this report the Waste by Tonne measures are included by greyed out. It is recommended they are removed for FQ1 2018/19 onwards.

1.5 A short key to symbols / layout is attached. (Appendix 1).

## **2 Recommendations**

2.1 It is recommended that the Area Committee notes the performance presented on the Scorecard and supporting commentary.

2.2 It is recommended that the Area Committee agreed to the inclusion and level of data for Parking Penalty Notices and continue to receive Teacher absence at Area level only.

2.3 It is recommended that the Area Committee note and agreed to the proposed method of presenting the Recycling of Waste information and removal of the Waste by Tonne measures.

2.4 The Area Committee are asked to note that work is ongoing and to respond to Sonya Thomas with requests or comments regarding the layout and format of the Report and Scorecard.

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Appendix 1: Key to symbols  
Appendix 2: Word Report in pdf format  
Appendix 3: B&C Scorecard